



"SOLUTION FOR YOUR BATCH PLANTS, ELECTRONICS, LIFTING AND MACHENICAL SERVICES"

BELM GENERAL TECH SERVICE LIMITED

COMPANY PROFILE

Heavy Equipment Maintenance | Technical Diagnostics | Multi-Brand Spare Parts Supply

Heavy Equipment Solutions Partner

Reliable Machines | Quality Parts | Professional Service

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COMPANY OVERVIEW

A reliable technical partner for industrial machinery operations.

BELM GENERAL TECH SERVICE LIMITED

is a professional heavy equipment maintenance and spare parts supply company established to support businesses that depend on reliable machinery for daily operations.

We deliver maintenance, repair, inspection, diagnostics, electrical troubleshooting, component support, and multi-brand spare parts sourcing for heavy-duty machines operating in port, logistics, construction, mining, manufacturing, and industrial environments.

Our purpose is simple: to reduce downtime, improve machine availability, and protect the productivity of our clients.



COMPANY SNAPSHOT

LEGAL FORM Limited Liability Company	ESTABLISHED May 2023
LOCATION Dar es Salaam, Tanzania	BUSINESS AREA Heavy Equipment's Maintenance, repair and spare parts supply
CUSTOMER TYPE B2B Clients, procurement teams and industrial operations	SERVICE PROMISE Fast response, reliable diagnosis and quality parts

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MISSION, VISION & VALUES

The principles that guide our service delivery and customer relationships.

MISSION STATEMENT

To deliver dependable heavy equipment maintenance, diagnostics, repair, and spare parts solutions that reduce downtime, improve safety, and extend the productive life of client machinery.

VISION STATEMENT

To become a trusted heavy equipment service and spare parts partner in Tanzania and across Africa, recognized for technical excellence, fast response, quality workmanship, and customer confidence.

CORE VALUES

- 1. Safety Without Compromise** We protect people, assets, and machines in every assignment.
- 2. Technical Precision** We diagnose root causes and execute repairs with discipline.
- 3. Rapid Response** We act quickly when downtime threatens productivity.
- 4. Integrity & Transparency** We provide honest findings and responsible recommendations.
- 5. Customer Commitment** We focus on solutions that support client operations and long-term productivity.

BELM works with safety, precision, speed and accountability to protect machine uptime and client productivity.

KEY SERVICES & SPECIALTIES

Practical solutions for the full operating life of heavy machinery.

BELM supports clients from routine inspection to urgent breakdown recovery and major technical restoration. Our services are designed to keep equipment safe, productive, and available for work.

01 Diagnostic & Preventive Maintenance

Fault tracing, scheduled servicing, inspection, condition checks, lubrication, filter replacement, safety checks, and machine performance verification.

02 Emergency Breakdown Repairs

Fast field response for hydraulic, electrical, mechanical, cooling, braking, spreader, steering, and operational failures.

03 Major Repairs & Overhauls

Support for complex failures requiring component replacement, rebuilding, calibration, testing, and system restoration.

04 Electrical & Control Systems

Troubleshooting of wiring, sensors, controllers, signals, safety circuits, and machine electronic control systems.



Customer outcome: Machines that are inspected, repaired, serviced, tested, and returned to work with clear technical accountability.

MULTI-BRAND SPARE PARTS SUPPLY

Technical sourcing support for procurement teams and industrial fleets.

BELM supports procurement teams with technical parts identification and sourcing for multi-brand heavy equipment. We focus on correct specifications, dependable quality, and compatibility with the machine system.

KEY SPARE PARTS CATEGORIES

- Industrial and mining bearings
- Hydraulic seals, O-rings, cords and mechanical seals
- Hydraulic pumps, pipes, hoses and fittings
- Industrial couplings and transmission support components
- Filters for engine, fuel, oil, air, hydraulic and water separator systems
- Lubrication equipment, pumps, grease tools and accessories
- Wear parts and undercarriage components
- Electrical controllers, sensors, switches and wiring support items

PROCUREMENT ADVANTAGE

We help clients reduce wrong purchases, avoid repeated failures, and obtain suitable parts for different machine brands and operating conditions.



SUPPLIER NETWORK

Through local and global sourcing capability, BELM supports parts availability, part number verification, alternative supply options, and repair recommendations where replacement is not economical.

COMPONENT REBUILDING & TECHNICAL SUPPORT

Cost-conscious restoration and technical repair support for critical components.

Where full replacement is costly or causes long downtime, BELM provides practical component support to restore machine function while controlling repair risk.

COMPONENT SUPPORT AREAS

- Hydraulic cylinder repair and seal replacement
- Hydraulic leakage correction and pressure troubleshooting
- Pump, valve and hose support
- Mechanical fitting and machining support
- Electrical controller and wiring troubleshooting
- Brake, steering, cooling and spreader support
- System calibration, testing and service verification

ROOT-CAUSE APPROACH

BELM focuses on understanding why the fault occurred, not only replacing damaged parts. This helps clients prevent repeated breakdowns and protect future performance.



BGTL for Operational Continuity



AFTER-SERVICE CHECK

After repair, equipment is tested to confirm operating response, safety, and machine readiness before the job is closed.

MACHINERY & BRAND COVERAGE

Support for mixed fleets across demanding operating environments.

BELM supports mixed fleets across port operations, logistics yards, construction sites, mining projects, warehouses, workshops, and manufacturing environments.



Port & Logistics Machinery

SANY, Kalmar, Konecranes, Liebherr, CVS Ferrari and container handling equipment.



Construction & Mining Machinery

Caterpillar, Komatsu, Volvo, JCB, Kobelco, Terex, wheel loaders and mobile cranes.



Forklifts & Handling Equipment

Heli, Hyster, Linde, Komatsu, electric and diesel forklifts and warehouse handling equipment.



Industrial Equipment

Batch plants, hydraulic systems, industrial machinery components and site support equipment.

REPRESENTATIVE BRAND SUPPORT

SANY, Kalmar, Konecranes, Liebherr, CVS Ferrari, Caterpillar, Komatsu, Volvo, JCB, Kobelco, Terex, Hyster, Linde and other major heavy equipment brands subject to parts availability and technical requirements.

OUR SERVICE PROCESS

Structured work execution for clear decisions and professional accountability.

BELM follows a structured technical process so clients receive clear findings, professional service execution, and useful documentation for management and procurement decisions.

01 Inspect & Identify

We assess the reported fault, check machine condition, and identify likely root causes.

02 Recommend

We provide practical repair options, parts requirements, urgency level, and operational risks.

03 Execute

Approved works are completed using proper technical procedures, safety practices, and suitable tools.

04 Test & Verify

Machine function is tested to confirm performance, safety, and readiness for operation.

05 Report & Follow Up

We provide service notes, recommendations, and follow-up support where required.

Simple promise: We make technical work easier for operations teams by giving clear decisions, practical action, and professional accountability.

THE COMPETITIVE EDGE

Why clients choose BELM as a technical partner.

Clients choose BELM because we understand the business cost of downtime and the importance of dependable repairs, correct parts, and clear communication.

01 Field-Proven Technical Expertise

Experienced technical personnel who understand heavy equipment behavior in demanding operating environments.

02 Multi-Brand Support

Flexible capability across port machinery, construction equipment, forklifts, cranes, hydraulics and electrical systems.

03 Downtime-Focused Response

Service planning and repair response designed to return equipment to work efficiently.

04 Reliable Parts Sourcing

Quality-focused spare parts supply supported by part verification and technical suitability checks.

05 Clear Technical Reporting

Structured findings and recommendations for operations managers, procurement teams and decision makers.

06 Long-Term Partnership Mindset

We support clients beyond one repair by advising on reliability, service planning and machine protection.



What BELM protects: machine uptime, productivity, maintenance budgets, operator safety and client confidence.

CLIENTS & INDUSTRY FOOTPRINT

Professional support for companies operating time-sensitive machinery.

BELM is positioned to serve organizations that operate time-sensitive machinery and require responsive technical support with professional documentation.

INDUSTRIES WE SUPPORT

- Port terminals and inland container depots
- Logistics and cargo handling companies
- Construction and civil works projects
- Mining and quarry operations
- Manufacturing and industrial plants
- Warehousing and material handling operations
- Fleet owners, contractors and procurement teams



CLIENT BENEFITS

Reduced downtime, better maintenance planning, faster fault resolution, access to multi-brand parts, safer operation, and stronger equipment reliability.

LEGAL & PROFESSIONAL STANDING

Registered company profile for vendor registration, procurement evaluation and onboarding.

BELM GENERAL TECH SERVICE LIMITED operates as a registered company in Tanzania and provides professional heavy equipment maintenance, service, repair and spare parts support. The company profile can support vendor registration, procurement evaluation and corporate onboarding.



Professional documentation culture: BELM provides quotations, inspection reports, service reports, completion notes, repair recommendations, and parts supply documentation to support client control and procurement compliance.

Quality commitment: We aim to use suitable parts, apply proper repair procedures, communicate clearly, and deliver work that supports long-term machine performance.

Let us keep your machines working.

Partner with BELM for reliable maintenance, rapid technical response, accurate diagnostics, and multi-brand spare parts supply for heavy equipment and industrial operations.

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Reliable Heavy Equipment Solutions. Genuine Parts. Professional Service.